

5 Things To Remember When Talking To An Insurance Adjuster About Your Motor Vehicle Accident

Remember to:

1. WRITE IT DOWN

Write down the name of the caller, job title, company, phone number(s), email address, and physical address.

2. GIVE IT OUT

Provide your full name and contact information. Take notes of the information you provide.

3. QUESTION

Ask the adjuster if they are aware of any witnesses. Write down the answer, including names and contact details.

4. GENERALIZE

Be very general when you describe your injuries.

5. OFFER ASSURANCES

Assure the adjuster you will provide a detailed description of your injuries once you've met with your doctor.



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5 THINGS TO AVOID!!

When Talking To An Insurance Adjuster About Your Motor Vehicle Accident

1. NO RECORDING

Do not agree to your conversation being recorded.



2. AVOID THE DETAILS

Do not discuss anything other than the general facts: where, when, type of accident.



3. SKIP THE PERSONAL

Do not provide any personal information about your job, duties, income, schedule, or future.



4. NO SIGNATURES

Do not sign any documents, agreements, or acknowledgments.



5. LEAVE OUT THE LIST

Do not answer questions about your family, witnesses, or your doctors.



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